

## Booking conditions for Mountaineering Scotland climbing coaching events

**Mountaineering Scotland is the only recognised representative organisation for hill walkers, climbers, mountaineers and ski-tourers in Scotland.**

We are a not-for-profit organisation offering training and information for mountain users and climbers. We also campaign to protect Scotland's mountains and access rights in those mountains. Our funding comes from a combination of membership subscriptions, non-governmental grants and investment from sportscotland.

Access to subsidised mountain skills courses is one of the key benefits of being a Mountaineering Scotland member.

**Please read the following carefully and get in touch if you have any questions.**

### 1. Mountaineering Scotland membership

To book onto one of our events, you need to be a member of Mountaineering Scotland as an individual member or a member via one of our affiliated clubs. Course places are not available to members of other clubs, organisations or associations.

Thanks to your membership, we can subsidise the costs of our courses and offer you cheaper course prices than most commercial providers.

Some courses offer a non-member prices which includes membership at a reduced fee for one year. Otherwise please join or, if your membership has lapsed, renew your membership before booking you course place.

### 2. Course fees

Our courses are often very popular and places are limited. For this reason, we cannot reserve places without full payment of the course fee at the time of booking.

### 3. Cancellation by you

If you cancel your course booking within six weeks prior to the course date you will be liable for the full course fee and no refund will be made. If you cancel more than six weeks before the course date, we will refund your course fee and deduct a £10 admin fee to cover payment processing charges and admin time.

### 4. Cancellation by Mountaineering Scotland

We will endeavour to run all courses as planned. However for operational reasons we may have to cancel or amend your booking. In the event of any booking cancellation by

Mountaineering Scotland, you will be offered a full refund of the course fee.

### **5. Your responsibilities**

Some of our courses require you to provide some additional information. This must be provided at the time of booking.

For all courses you should ensure that you meet requirements for clothing, footwear, food and drink, before attending for the course, as specified in the course joining instructions.

You must be physically fit for the course you have chosen. You must declare if you have a medical condition, if you are using any medication or have a relevant disability at the time of booking.

We reserve the right to refuse entry to a course to anyone who is considered unfit or insufficiently prepared, including those who have not completed any relevant forms. In such cases we shall be unable to refund course fees.

### **6. Safe and sound, our partnership with you**

All courses we deliver are planned and supervised in a way designed to manage the risk of accident to both attendees and instructors, while at the same time providing realistic, practical and beneficial training.

Climbing activities, by their nature, contain a degree of hazard and risk and despite the greatest care accidents may still occur. All attendees on Mountaineering Scotland courses should be aware that involvement places them at risk of accident and potential injury, possibly serious or even fatal. By booking yourself on a course, you accept the inherent risk associated with the activity.

Instructors & coaches employed by Mountaineering Scotland are responsible for the safety of their students. Instructors & coaches are employed on the basis of their experience and appropriate qualifications. Should you be unhappy or feel that the activity is beyond your ability, you should notify your instructor or coaches immediately. In order to facilitate safe practice, we request that you follow instructions provided at all times.

### **7. Any questions?**

Please contact us on [membership@mountaineering.scot](mailto:membership@mountaineering.scot) or call 01738 493943.

### **8. Your privacy**

We take your privacy seriously and will ensure that your personal data is stored securely in accordance with our privacy policy. We will only share your personal details when necessary, for example with instructors, coaches and event organisers, in order for them to carry out the activities in which you are participating. For full details of our privacy policy, please visit [www.mountaineering.scot/privacy](http://www.mountaineering.scot/privacy)

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